



PARTS RETURN POLICY

RETURN GUIDELINES+

- All returns must be in new saleable condition as determined by Cashman Equipment.
- Glass, cut goods, electrical parts, and opened kits are non-returnable.
- All parts non-returnable to the manufacturer are non-returnable to Cashman Equipment.
- Initiation of a parts return request must be made by contacting a Cashman location via phone, email, or in-person.
- Upon receipt and acceptance of returned parts, credits are typically issued within 48 hours.
- Proof of purchase is required on all returns.

STOCK PARTS

- Returnable within 30 days of delivery with no handling fees.
- Returnable after 30 days of delivery with 25% handling fees applied.
- Not accepted for return after 180 days of delivery.

NON-STOCK PARTS

- Returnable within 30 days of delivery with 25% handling fees applied.
- Returnable from 31 to 90 days of delivery with 35% handling fees applied.
- Not accepted for return after 90 days of delivery.

ONLINE PARTS (PCC)

- Returnable within 30 days of delivery with no handling fees.
- Returnable after 30 days of delivery with 25% handling fees applied.
- Not accepted for return after 180 days of delivery.
- Returns can be initiated in-person or shipped collect via UPS.
- If Cashman makes an error on your order and shipping charges were incurred for the parts being returned, these charges will be refunded as part of the total credit.

+All parts returned must meet Return Guidelines.

*This return policy is extended to our customers as a voluntary service. We reserve the right to cancel any or all portions of this policy, at any time, without prior notice. This supersedes and nullifies all previous parts return policies in effect at Cashman Equipment Company. Rev. 6/22

CASHMAN 

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